

ID	Task Name	Duration	Work	Start	Finish	Resource Names
1	CityView Modules (PY, PI, PL, EPR, CE, CA)	312 days	1,787 hrs	Mon 6/24/19	Tue 9/1/20	
2	Contract Signature	0 days	0 hrs	Mon 6/24/19	Mon 6/24/19	CityView,Client
3	Kickoff Activities (Project Management Offsite)	5 days	48 hrs	Tue 10/1/19	Mon 10/7/19	
4	Confirm Deliverables and Payment Milestones	4 hrs	8 hrs	Tue 10/1/19	Tue 10/1/19	CityView,Client
5	Confirm project staffing	4 hrs	8 hrs	Tue 10/1/19	Tue 10/1/19	CityView,Client
6	Provide copy of database to be analyzed	0.5 days	4 hrs	Wed 10/2/19	Wed 10/2/19	Client
7	Pre-process mapping preparation (offsite)	3.5 days	28 hrs	Wed 10/2/19	Mon 10/7/19	Client
8	Infrastructure Review	7 days	16 hrs	Wed 10/2/19	Thu 10/10/19	
9	Complete IT Infrastructure survey	5 days	8 hrs	Wed 10/2/19	Tue 10/8/19	Client[20%]
10	Analyze IT Infrastructure Review - Remote	2 days	8 hrs	Wed 10/9/19	Thu 10/10/19	CityView[50%]
11	<u>Deliver IT Infrastructure Review</u>	0 days	0 hrs	Thu 10/10/19	Thu 10/10/19	CityView
12	Process Mapping with Administrator (Remote)	29 days	232 hrs	Fri 10/11/19	Wed 11/20/19	
13	Property Information	1 day	8 hrs	Fri 10/11/19	Fri 10/11/19	CityView
14	Permits and Inspections, incl Letters	3 days	24 hrs	Mon 10/14/19	Wed 10/16/19	CityView
15	Planning, incl Letters	1.88 days	15 hrs	Thu 10/17/19	Fri 10/18/19	CityView
16	Electronic Plans Review	1.25 days	10 hrs	Fri 10/18/19	Tue 10/22/19	CityView
17	Code Enforcement, incl Letters	1.88 days	15 hrs	Tue 10/22/19	Wed 10/23/19	CityView
18	Cashiering, incl Letters	0.5 days	4 hrs	Thu 10/24/19	Thu 10/24/19	CityView
19	Mobile and Portal Configuration	4.5 days	36 hrs	Thu 10/24/19	Wed 10/30/19	CityView
20	Supported Payment Processor and MS Exchange Interface Configuration	5 days	40 hrs	Thu 10/31/19	Wed 11/6/19	CityView
21	Data Mapping/Interfaces - remote	10 days	80 hrs	Thu 11/7/19	Wed 11/20/19	CityView
22	Process Mapping - Customization and Workflow (Onsite)	4 days	32 hrs	Mon 12/2/19	Thu 12/5/19	
23	Permits and Inspections	2 days	16 hrs	Mon 12/2/19	Tue 12/3/19	CityView
24	Planning	1 day	8 hrs	Wed 12/4/19	Wed 12/4/19	CityView
25	Code Enforcement	1 day	8 hrs	Thu 12/5/19	Thu 12/5/19	CityView
26	Process Mapping - Customization and Workflow (Offsite)	2 days	16 hrs	Fri 12/6/19	Mon 12/9/19	
27	Permits and Inspections	1 day	8 hrs	Fri 12/6/19	Fri 12/6/19	CityView
28	Planning	0.5 days	4 hrs	Mon 12/9/19	Mon 12/9/19	CityView
29	Code Enforcement	0.5 days	4 hrs	Mon 12/9/19	Mon 12/9/19	CityView
30	Data Conversion	31.67 days	152 hrs	Tue 12/10/19	Wed 1/22/20	
31	Property, P&I, PL, CE, CA Conversion	31.67 days	152 hrs	Tue 12/10/19	Wed 1/22/20	CityView[60%]
32	OffSite Configuration	48.46 days	252 hrs	Wed 1/22/20	Tue 3/31/20	
33	Permits and Inspections	13.85 days	72 hrs	Wed 1/22/20	Tue 2/11/20	CityView[65%]
34	Planning	11.92 days	62 hrs	Tue 2/11/20	Thu 2/27/20	CityView[65%]
35	Electronic Plans Review	1.15 days	6 hrs	Thu 2/27/20	Fri 2/28/20	CityView[65%]
36	Code Enforcement	9.04 days	47 hrs	Fri 2/28/20	Thu 3/12/20	CityView[65%]
37	Cashiering	1.73 days	9 hrs	Thu 3/12/20	Mon 3/16/20	CityView[65%]
38	QA Configured Environment	10.77 days	56 hrs	Mon 3/16/20	Tue 3/31/20	CityView[65%]
39	<u>Environment Configuration Complete</u>	0 days	0 hrs	Tue 3/31/20	Tue 3/31/20	CityView
40	Interface/Customization/Non-standard Configuration	99.25 days	397 hrs	Thu 11/21/19	Wed 4/8/20	
41	Interface/Customization/Non-standard Configuration	75.5 days	302 hrs	Thu 11/21/19	Thu 3/5/20	CityView[50%]
42	QA on Interface/Customization/Non-standard Design and Implementation	23.75 days	95 hrs	Thu 3/5/20	Wed 4/8/20	CityView[50%]
43	Out of the Box - Review/Validate/Refine and Acceptance Testing	75 days	420 hrs	Wed 4/8/20	Wed 7/22/20	
44	OOTB Refinement Activities	26.5 days	106 hrs	Wed 4/8/20	Thu 5/14/20	CityView[50%]
45	Customization Review / Refinement Activities	8.5 days	34 hrs	Thu 5/14/20	Wed 5/27/20	Client[50%]
46	Any additional letters are configured, etc.	10 days	40 hrs	Wed 5/27/20	Wed 6/10/20	Client[50%]
47	Client Acceptance Testing	30 days	240 hrs	Wed 6/10/20	Wed 7/22/20	CityView
48	<u>Acceptance and Client Sign-Off - Final Environment</u>	0 days	0 hrs	Wed 7/22/20	Wed 7/22/20	CityView,Client
49	End-User Training and Go-Live (Onsite)	29.75 days	222 hrs	Wed 7/22/20	Tue 9/1/20	
50	Environment refresh and go live preparations	3 days	24 hrs	Wed 7/22/20	Mon 7/27/20	CityView
51	Conduct End-User Training (includes Mobile Training)	11.5 days	92 hrs	Wed 7/29/20	Thu 8/13/20	CityView
52	Client places final data extraction on FTP site	1 day	8 hrs	Thu 8/13/20	Fri 8/14/20	Client
53	Final data conversion and go live preparations	1 day	8 hrs	Fri 8/14/20	Mon 8/17/20	CityView
54	Go Live Facilitation (Onsite)	5 days	40 hrs	Mon 8/17/20	Mon 8/24/20	CityView
55	Report Writer and Configuration Training (Onsite)	4 days	32 hrs	Mon 8/24/20	Fri 8/28/20	CityView
56	Bluebeam (for EPR) and Portal Training (remote)	1.25 days	10 hrs	Fri 8/28/20	Mon 8/31/20	CityView
57	SysAdmin Training (remote)	1 day	8 hrs	Tue 9/1/20	Tue 9/1/20	CityView